**Adeti Francis Elorm**

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Monrovia, Koforidua, Ghana

# PROFILE

Proactive Bachelor of Science in Information Technology Management student at the University of Professional Studies, Accra, with strong academic achievement and volunteering experience. Possesses leadership, teamwork, communication, and adaptability skills. Aspiring IT professional with hands-on web development experience, with keen interest in support specialist and database management roles.

# EDUCATION

**University of Professional Studies** | Accra, Ghana

*Bachelor of Science in Information Technology Management* August 2023 – Present

## *Diploma in Information Technology Management*

August 2022 – August 2023

# CORE & TECHNICAL SKILLS

Soft Skills:

* Communication
* Time Management
* Problem Solving
* Teamwork

## Technical Skills:

* Full-Stack Web Development (MERN Stack: MongoDB, Express.js, React, Node.js)
* Web Technologies: HTML5, CSS3 (Bootstrap & Tailwind), JavaScript
* Server-Side & Databases: PHP, Node.js(Express.js), MySQL
* Microsoft Office: Word, Excel and Powerpoint
* Video & Image Editing: Adobe Lightroom and Capcut

# EXPERIENCE

# IT Support Intern Koforidua Technical University - ICT Directorate | Koforidua, Ghana *August 2022 – August 2024*

* Diagnosed and resolved network connectivity, configuration, and hardware issues to support campus-wide internet access.
* Troubleshot and maintained network and cable printers, addressing driver conflicts, connectivity failures, and hardware malfunctions.
* Installed and configured multimedia equipment like monitors, projectors, speakers, microphones with full cable management for classrooms and events.
* Provided frontline support for student email and portal access, handling credential recovery and system troubleshooting.
* Strengthened problem-solving and customer-service skills through rapid, hands-on resolution of diverse technical challenges.

# PROJECTS

**Hostel Management System:** A web-based platform designed to manage hostel operations and student data efficiently.

* Features: Student registration, room allocation, rent tracking, admin dashboard Technologies: PHP, MySQL, HTML5, CSS3, Bootstrap
* Role: Designed and developed the full application; handled both frontend and backend

**E-Commerce Website:** A fully functional online store supporting product listings and secure transactions.

* Features: Product catalog, shopping cart, checkout system, user authentication
* Technologies: MERN Stack (MongoDB, Express.js, React, Node.js)
* Role: Full-stack developer responsible for UI/UX, backend API, and MongoDB schema design

**Chat Application:** A real-time messaging app for individual and group communication.

* Features: Live chat, user authentication, chat history Technologies: MERN Stack, Socket.io
* Role: Developed client and server sides, implemented real-time messaging

# VOLUNTEERING

**St. Gregory The Great Catholic Chaplaincy** | Accra, Ghana

*Publicity and Media Head*

January 2022 – Present

* Audio and Visual production and photography.
* Training volunteers and social media management.
* Outreach branding and enhanced communication.

# HOBBIES & INTERESTS

* Photography: Landscape and urban photography; post-processing with Adobe Lightroom
* Web Development: Designing and building websites; exploring new trends; contributing to open-source communities